

April 26, 2007

Mr. Justin McGuire
CALIFORNIA POOLS & SPAS
21803 Cactus Avenue, Ste: G
Riverside, CA 92518

Dear Justin:

As first time pool buyers we had an idea of what we were looking for conceptually but also knew our backyard dimensions posed a challenge for design which would allow for a large pool and extra large spa to accommodate our family's needs.

We called in five different, very well established pool companies and sat down to discuss our "must haves" and offered our basic thoughts on concept independently. With most all companies, they came back with nice designs but always seemed to miss our "must haves" such as the extra large spa near our patio door and wireless control to turn on the pool and spa from the inside of the house.

We narrowed down our choice of two companies after checking their Better Business Bureau status and civil lawsuits filed in Riverside County and asked they make revisions and offer a complete detailed description of what exactly we would be getting (pool and spa perimeters, pipe size, equipment, etc.).

Only one of the two companies's provided this information but was still missing the "must haves". At this point, we were not feeling all that comfortable with any of the companies we had contacted so started asking around about good pool contractors – we were told CALIFORNIA POOLS in Riverside.

Justin McGuire and his designer amazed us with their beautiful design – first time around. We liked the idea of using real rock verses the fake that others had proposed for the simple fact it looks and wears better. Plus we would not have to worry about repainting the rock years later. Justin explained to us in great detail, the benefits and features associated with his work. There was no comparing his technical and mechanical specifications to the others; definitely California Pools is a major step up from the competition.

CALIFORNIA POOLS

April 26, 2007

Page 2 of 2

We wanted our backyard done turnkey so we entered into contract with California Pools for the construction of our new pool and spa, and hardscape and landscape by a licensed landscape contractor so our backyard would be turn-key. California Pools again amazed us with their friendly and professional service throughout the entire pool and spa process.

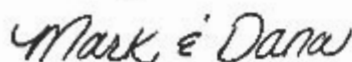
Justin offered his professional and creative opinions and personally took us to look at different pool rock coping and Pebbletec to determine the best look and color for us. He even patiently allowed us to change our minds a few different times wanting to be certain we got what we wanted.

Additionally, California Pool's Superintendent, John Diaz was instrumental with the coordination and scheduling of all suppliers and subcontractors. He made certain to keep things moving at a rapid and organized pace and went out of his way to inform and keep us informed, step by step, all processes involved in making our pool and spa buying experience pleasant from start to finish. We never once had to worry about California Pools not fulfilling their promises as they were always on time and true to their word.

Justin has also been so graciously kind to go above and beyond his scope of work to help and straighten out our problems, questions and concerns on the hardscape portion of our work being performed by our landscaper. In hindsight, we should have hired California Pools for the hardscape portion of our work and suggest to anyone contemplating having someone other than the pool contractor perform this work, don't. Our experience with California Pools has been outstanding and without a doubt, the most un-stressful experience ever with a contractor. We only wish we would have utilized his services for the entire project!

Thank you Justin, John, and your staff for your kind, knowledgeable, and professional determination in making certain our new backyard will be enjoyed for many happy years – even though it was not all your responsibility!

Sincerely,



Mark & Dana
Riverside, CA